Katie Hulse

Portfolio **E-Mail:** hireme@krh1.co.uk **Telephone:** 07856 717421 **Location:** Doncaster **LinkedIn**

Personal Profile

I have been a carer for various family members since I was 19 and now feel the time is right to move on with a career within IT which I have been passionate about since leaving High School. Caring had its highs and lows, and it has given me skills and experience I can transfer to other career paths. I have learnt to be patient and understanding about user needs and know how to work with the less abled and people with hidden disabilities. This has allowed me to develop into the strong, independent, caring, and knowledgeable young woman I am today.

I am a hardworking and creative individual passionate about computing and IT who is willing to learn new skills and progress my career within IT. I organise my time well and I'm punctual. I put others before my own needs. I'm self-motivated, working well both in a group and independently. I'm a quick thinker and have excellent customer service skills, providing a high standard of positive customer relations.

I have also run a successful freelance media design business from home. Through this I gained a Prince's Trust Flying Start Award for young business start-ups. If I see an opportunity to improve myself and my surroundings I will go out and do what needs to be done to achieve my aim. I understand the changing times and how to react professionally to various situations in a positive manner.

My last caring role ended in April 2021 and I'm currently looking to further my career within IT, progressing on my web development skills as I enjoy branding and designing for various industries as expressed within my portfolio. I am working towards having the skill set of a Full Stack Developer by completing online courses furthering my IT knowledge which I would like to achieve by learning whilst working for a reputable company.

Key Skills

- Photoshop – Been using this software since Junior school so 25+ years' experience.
- Tech Support – been interested in IT and troubleshooting since the age of 16, can troubleshoot and fault find with ease and help with component upgrades.
- Branding/Design – I'm all about helping others bring their ideas to life in the form of creating a unique identity for a new business start-up.
- Website Design – I have built many websites and wish to take my knowledge and experience further as I use Bootstrap and have dabbled in Shopify development but would like to learn more.
- Social Media Content Creator - I am confident in networking and advertising through social media platforms including Facebook, Instagram, and Twitter.
- Tailored customer rapport – I'm all about giving clients a personal user experience – filling my portfolio with clients that return and share their user experiences with others whilst giving clients exactly what they want until it's to their satisfaction providing excellent communication from all parties involved. This skill can be transferred to how I go about completing projects and providing customer service in a variety of roles.
- I was a prefect in High School and was a class representative whilst at college which enabled me to resolve any student issues.

I'm currently brushing up on my website development skills through online courses including:

- SCSS / SASS
- PHP – Laravel
- JavaScript / Vue.js / React.js / JSON's including API's such as AWS / Docker
- AJAX – XML
- Object Orientated Programming languages such as C++ / Python / Java / Perl and Ruby
- Learning software such as Jira and InDesign
- Photoshop and InDesign

So far, I have completed these courses:

- Complete CSS
- SQL and Mastering SQL Database Queries
- WordPress Masterclass and the Brizy plugin!
- The Complete React Bootcamp 2021 (w/ React Hooks, Firebase)
- Level 3 Principles of Digital Marketing and Research

Employment History

Head of Graphics & Social Media - Worsbrough Common Athletic FC (September 2021 – Present – Part time - 3 hours a week)
Regularly creating graphics and updating Facebook, Instagram, and Twitter. Managing a small team of Social Media Assistants and Graphic Designers. Producing newsletters for sponsors.

Portfolio Building (August 2007 to Present)
Website & Graphic Designer
Building up my portfolio and tech stack showcasing my skills and languages on a personal long-term project. Helping local new business start-ups with their branding.

Open Cast CIC (August – November 2016)
Volunteer
I was approached to do some volunteering for a charity who helps 16 – 25-year-olds who could benefit from our support to move on into employment by offering personalised training and support so they can overcome barriers in their search for employment. Our trainees achieve qualifications and gain experience that will open doors for them. Including barista skills, food hygiene level 2 and social care skills. This got cut short by having to return to caring, I believe I made a difference to the children I worked with.

Previous Employment History

- Doncaster College – IT Tutor (March/April 2015)
- Doncaster Racecourse – Hospitality Bar Staff (September 2009)
- Farmhouse Toys – Website Developer (September 2006 - May 2007)
- Woodlands Comrades – Bar Staff (2003-2004)
- Woodlands Library - Trainee Library Assistant – Work Experience (2002)

Education & Qualifications

Doncaster College (2013 -2015)
- Level 4-5 HNC/HND in Computer and System Development. Pass

Doncaster College University Centre (University of Hull 2013-2014)
- Certificate in Education (PCE) – Pass

Doncaster College (2003-2007)
- A Level's: 2 A levels in GCE in Applied ICT (Double Award)
- Key Skills: Application of Number level 1, Communication level 2

North Doncaster Technology College (1997-2003)
- GNVQ's: Art & Design: Pass, ICT Foundation: Merit ICT Intermediate: Merit
- GCSE's: English B, Graphics D, French E, Mathematics E, Office Applications D, Science E, Art E

Hobbies & Interests
I enjoy computers, reading, crafts, travel, and photography. I have played pool from a young age. I am also a music and movie fanatic and enjoy going to the cinema and watching a variety of tv shows.

References available on request